

VeraSMART eCAS Call Accounting

Achieve telecom cost savings and improve productivity efficiencies

Veramark's VeraSMART eCAS Call Accounting software provides the very latest in Call Accounting technology—all at the click of a button.

Our robust reporting engine works the way you work, and delivers what you need to know—where and when you need it. Use it to analyze telecom expenses, team productivity, as well as trunk and system utilization.



Gain visibility into and control over your telecom environment

VeraSMART® eCAS® Call Accounting can help to significantly reduce telecom expenses. This Web browser-based Call Accounting software is designed for organizations with VoIP or TDM switches. VeraSMART eCAS enables organizations to collect, analyze, and report on telecom activity. A conduit to telecom cost management, VeraSMART eCAS enables organizations to increase personnel productivity, and control and reduce telecom operating costs. Combining the ease of point and click navigation with the control of a built-in robust reporting engine, VeraSMART eCAS offers all the flexibility you'll need to effectively manage your telecom system.

VeraSMART eCAS provides easy integration with existing technology by including features such as simplified reporting, advanced import/export capability, single and multi-switch configurations, built-in SQL database engine, extensive security, and system and call alerts.

Providing critical information—where and when you need it

The VeraSMART eCAS reporting engine works the way you want, and delivers what you need, when you need it. Use it to analyze telecom expenses and team productivity, as well as trunk and system utilization. This powerful reporting engine sifts through thousands, even millions, of call records with remarkable speed. It also has extensive drill-down capabilities, plus features such as VIP masking of digits—letting you protect sensitive data. The entire organization benefits from efficiencies and business intelligence

opportunities gained through VeraSMART eCAS's centralized Call Accounting and data management. With VeraSMART eCAS report templates you can include or exclude data, change column order, and re-sort information on demand.

VeraSMART eCAS Call Accounting benefits

- Powerful and flexible reporting engine
- Measure productivity and identify ways to decrease telecom expenses
- Boost revenues by ensuring trunking is optimized
- Tracks emergency calls and suspicious calling activity
- Isolates important telecom metrics in seconds
- 3D Dashboards monitor key data trends
- MySMART Web Portal, a streamlined interface that offers each user access to their reports and charges
- Tested and certified by most leading switch manufacturers
- Support for VMware® ESX Virtual Server
- Quickly export reports as HTML or XML files for hassle-free use in applications such as Microsoft® Excel®
- Easy setup wizards and context-sensitive help
- Available as hosted software or as a managed service
- Support for Windows Vista® and Mozilla Firefox®



VeraSMART eCAS Call Accounting

User-configurable dashboards monitor key data trends

Informative dashboards help you monitor key data trends. At a glance, they provide graphical representations of call patterns, calls by time of day, calls by extension, or calls by personnel—users define the primary dashboards they want to monitor.

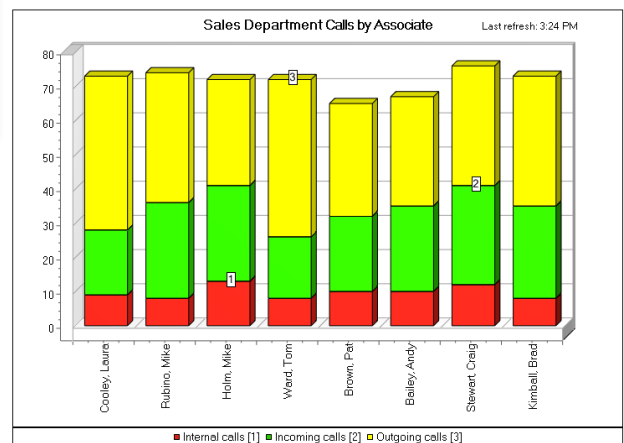


Anticipate and manage telecom costs

VeraSMART eCAS user-defined rates simplify cost management—you assign per minute rates based on your cost allocation. This allows you to anticipate and manage costs, compare rates of other carriers, and bill clients. Alternatively, you can order carrier tariffs directly from us. Either way, VeraSMART eCAS delivers accurate costing of calls, surcharges, and any mark-ups that apply.

Get the right information to the right people

Report data is easily disseminated with EZ-Burst®, VeraSMART eCAS's exclusive report distribution feature. EZ-Burst allows transmission of selected portions of a single report to designated individuals. This exclusive capability allows each recipient to view only the data they are authorized to see, saving time and ensuring security of sensitive information.



Extensive switch and VoIP compatibility

Rely on VeraSMART eCAS to deliver accountability for your entire telecom network, whether your system is all TDM, all IP or hybrid. VeraSMART eCAS software is compatible with PBXs, IPPBXs, key systems, and CENTREX from Avaya®, Cisco Systems®, Mitel®, NEC Unified Solutions, Inc.®, Nortel Networks® and other leading manufacturers. Our software supports both single and multi-switch environments.

System alerts allow you to react quickly

VeraSMART eCAS monitors potential hacker activity, fraudulent use of banned numbers, and other misuses of your switch—alarms alert you so that you can take action. VeraSMART eCAS can notify you if call records have not been generated within your predefined schedule and when your system disk is reaching capacity.

About Veramark

Veramark is a leading provider of communications management solutions that help organizations gain visibility into their communications networks and reduce expenses associated with their voice, data, and wireless services and infrastructure. With more than 25 years of experience in the communications industry, Veramark offers unmatched experience and expertise in solution design, implementation, and customer support. Veramark solutions include software and services for Call Accounting and Telecom Expense Management (TEM). Veramark provides business intelligence for managing complex unified communications networks on a global scale.

For more information on Veramark visit us on the Web at www.veramark.com or call 585.383.6806.

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